Unit 9 — English for Tech Support



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BSOD (Blue Screen of Death)

the fail screen used in Windows when a serious system error occurs

"The Blue Screen of Death usually indicates a serious hardware or software issue."

Community forum

a web application optimized for organized discussions relating to a given product, service, or shared topic of interest.

"Community forums are a great place to gain deep knowledge about things, and also to keep up-to-date with all the news, gossip, tips, tricks, and wildly contrasting opinions."

Diagnostic

a test used to determine if a piece of hardware or software is performing correctly

"The support technician ran a diagnostic suite on the laptop to determine the root cause of the issue."

Thank you for your interest!

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