

Unit 26 — QA (Quality Assurance)

Reading: Dialogue About a QA Problem and Proposed Solution

CTO: Hey guys. I just got back from our monthly meeting with Dave the CEO. Boy is he furious. I actually thought at one point his moustache would catch on fire.

Lead Developer: Wow. What happened? Did you guys lose the backups again?

CTO: No, worse! During a recent demo our new UI broke again. Dave was irate because we, and by that of course I mean you, assured him that the software was ready for production. Now we might lose a major new client. And of course he is blaming me. I thought we had fixed all those bugs on staging? I am sick and tired of every single release we have being a huge bag of bugs. I can't even sleep at night.

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Thank you for your interest!

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Discussion Questions

What formal testing processes did you learn about at work or school? Did you learn about any of the techniques discussed here? Which ones were missed in the reading?

Quality Assurance involves many process-oriented activities. Can you name some of them? Which ones would you be good or bad at? Why?